

November 3, 2014

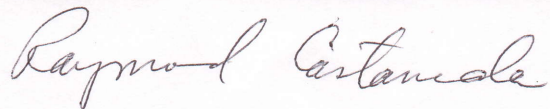
TO WHOM IT MAY CONCERN:

I have lived in Pahrump for twelve years and been a pellet stove owner for six. I would clean my stove and smoke stack on my own. While cleaning it this last time, I lost my brush down the smoke stack and could not retrieve it. I called Joe at Shadow Mountain Home Resources.

Joe came to my home, cleaned my stove, and found my brush. My pellet stove is an insert and he took it out completely. He vacuumed it inside and out. Joe also found a potential fire hazard. I was not cleaning properly. Joe knows pellet stoves!

If you value your pellet stove and your home, I highly recommend Joe at Shadow Mountain Home Resources Inc.

Sincerely,

A handwritten signature in cursive script that reads "Raymond Castaneda".

Raymond Castaneda